



The safety and wellbeing of all our guests and employees is our top priority at The **Vail Racquet Club Mountain Resort**. Weather this is your first visit, or you are a returning guest, we want you to be prepared for what you may expect during your stay. Eagle County is currently operating in the [ORANGE Level](#) for COVID. [See the Eagle County visitor policies here.](#)

**Risk Free Reservations:**

For the time being, we are offering a more relaxed booking policy. We hope this allows you to make the best possible, worry free plans for your next trip to Vail.

**No Deposit Required:** No deposit is required for stays dates now – May 31, 2021. Full payment is due 7 days prior to arrival for summer and winter season stays. Once full payment is taken the stay will be nonrefundable.

Stays falling within the **Holiday Season** will require full payment 2 weeks prior to arrival.

**No Change & Cancellation Fees:** This also means, any new bookings made directly through the VRCMR will not incur a change or cancellation fee if made outside of full payment being taken.

**Limited Amenities:** The VRC is following the guidance of public health officials to ensure we meet all needed protocols for sanitizing and social distancing. The locker room showers, sauna and steam rooms are currently closed. For a current list of amenities, [click here](#). ***Amenities within the club facility may be restricted or closed at any given time. The VRC will not refund in the event of further closures.***

**REQUIRED Public Health Order for all Visitors:**

Eagle County is currently operating at the [ORANGE](#) level for restrictions. While we encourage you to take advantage of your stay here, we continue to take the coronavirus concerns very seriously please review the following required policies:

**Be prepared to follow the 5 Commitments of Containment while visiting Eagle County:**

- I will maintain 6 feet of physical distance
  - **Current area restrictions (ORANGE) prohibit more than one family per unit**
- I will wash my hands often
- I will cover my face in ALL indoor public areas (REQUIRED for all within Eagle County) \*
  - Outdoor public spaces: Face Coverings ARE required when in public outdoor spaces within Vail Village.
- I will stay home when I am sick.
  - If you have any symptoms consistent with COVID-19 or have been in close contact with someone who has tested positive in the 14 days prior to your trip, **our public health order prohibits your visit to Eagle County.**
- I will get tested immediately if I have symptoms.
  - It is important to check for symptoms before you travel.

Although our community and local businesses are doing a lot to help reduce the risk of exposure to COVID, no public environment is completely risk-free. The commitments outlined above will help protect yourself and our community.

If you develop illness during your stay, you will need to stay within your lodging unit and refrain from going into public unless you are accessing one of our local [testing clinics](#). If you are confirmed with



COVID during your stay, you may need to extend your stay until you have completed 10 days of isolation. Similarly, if you have been exposed to someone confirmed with COVID, you may be required to extend your stay to complete a required quarantine of 14 days. In any instance, if you need to extend your stay this will be at your own expense.

Further information related to expectations for all people that live, work, visit or play in Eagle County can be found in our [Eagle County Public Health Order](#). In addition, many important links for information can be found at [ECEmergency.org](#).

Beginning Dec. 21, **Vail Transit** will be operating with a modified winter schedule that will impact all routes due to adoption of new guidelines issued by the Colorado Department of Public Health & Environment. Busses will have a maximum of 20 passengers per bus (facemasks required). For more information on the modified winter schedule, visit [www.vailgov.com/bus-schedules](http://www.vailgov.com/bus-schedules) or call 970-479-2178.